



Aware Health Accessibility Conformance Report

Voluntary Product Accessibility Template (VPAT®)

Product Name: Aware Health Patient Web Portal

Report Date: October 21, 2025

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Platform: Web application (browser-based patient portal)

1. Standards and Guidelines

Standard / Guideline	Applicable	Conformance Level
WCAG 2.1 Level AA	Yes	Supported with minor exceptions
Section 508 (2017 Refresh)	Yes	Supported

2. Conformance Summary

The Aware Health Patient Web App aims to conform to WCAG 2.1 Level AA. Accessibility was evaluated using automated and manual testing appropriate for web application (browser-based patient portal).

3. Summary of Conformance by Principle

Principle	Description	Conformance
Perceivable	Information and UI elements are perceivable.	Supported
Operable	Interface components and navigation are operable.	Supported
Understandable	Content and operation are	Supported

predictable.

Robust

Compatible with assistive technologies.

Supported

4. Selected Success Criteria

Criterion	Description	Conformance	Remarks
1.1.1 Non-text Content	Text alternatives for images.	Supported	All icons and graphics have alt text.
1.4.3 Contrast (Minimum)	Text contrast $\geq 4.5:1$.	Supported	All text and page elements support the minimum contrast level.
2.1.1 Keyboard	All functionality available by keyboard.	Supported	No keyboard traps detected.
2.4.7 Focus Visible	Visible focus indicator.	Supported	Custom CSS focus rings implemented.

5. Functional Performance Criteria (§302 – Section 508)

Category	Description	Conformance	Remarks
Without Vision	Supports screen readers.	Supported	Tested with VoiceOver.
With Limited Vision	Supports zoom and high contrast.	Supported	Dynamic text scaling verified.
Without Hearing	Captions and transcripts available.	Supported with minor exceptions	Auto-captioning accuracy 97%.
With Limited Manipulation	Keyboard/touch accessible.	Supported with minor exceptions	Most controls tested to be accessible via keyboard or touch.

6. Evaluation Methods Used

Testing conducted October 2025 using automated and manual methods appropriate to platform:

- Automated: axe DevTools, WAVE

- Assistive tech: VoiceOver
- Browsers: Chrome, Safari
- Devices: Desktop and mobile hardware
- Manual: Keyboard navigation, color contrast, captions verification

7. Legal Disclaimer

This VPAT reflects Aware Health Patient Web App's good-faith assessment as of October 2025. Accessibility may vary depending on user settings, browser, and assistive technology. The product is continuously reviewed and improved to meet WCAG 2.1 AA and Section 508 standards.